SHOPPING PROBLEMS

Question: When was the last time you bought something that had a problem?

• Complete the 15 sentences with the words on the left.

1. I’m really angry. I bought a new computer yesterday but it ________________.
2. This sweater should have five buttons but there are only four. One button is ________________.
3. Don’t wash your new clothes in hot water, David. They might ________________ and become too small.
4. Look! There is a ________________ in this shirt.
5. (A) Can I ________________ this radio to your store?
6. (B) Yes, bring it back. We’ll ________________ your money.
7. If you want to bring back that jacket and exchange it for a new one, you must have a ________________.
8. I bought this lamp yesterday, but there’s a problem with it. Can I ________________ it for a new one?
9. These shoes don’t fit me. They’re too small. They’re the ________________.
10. That TV comes with a two-year ________________. The store will pay to fix any problems during that time.
11. The picture on the box shows blue shoes, but inside the shoes are red. They’re the ________________.
12. The TV I bought last year doesn’t work now but the store said it will pay to ________________ it.
13. Don’t wash your new blue T-shirt with your white shirts. They might ________________.
14. That pen costs $15.99. It’s too ________________.
15. Did you break a dish on the way back home? One of them is ________________.
Aim Supplementary vocabulary building
Level Intermediate
Time Approximately 15 – 20 minutes

ANSWER KEY

1. doesn’t work
2. missing
3. shrink
4. hole
5. return
6. refund
7. receipt
8. exchange
9. wrong size
10. warranty
11. wrong color
12. repair
13. change color
14. expensive
15. broken

My Notes