

NAME: _____

DATE: _____

SHOPPING PROBLEMS

Question: *When was the last time you bought something that had a problem?*

- Complete the 15 sentences with the words on the left.



- B** broken *adj.*
- C** change color *v.*
- D** doesn't work *phr.*
- E** exchange *n., v.*
expensive *adj.*
- H** hole *n.*
- M** missing *adj.*
- R** receipt *n.*
refund *n., v.*
repair *n., v.*
return *v.*
- S** shrink *v.*
- W** warranty *n.*
wrong color *n.*
wrong size *n.*

1. I'm really angry. I bought a new computer yesterday but it _____.
2. This sweater should have five buttons but there are only four. One button is _____.
3. Don't wash your new clothes in hot water, David. They might _____ and become too small.
4. Look! There is a _____ in this shirt.
5. (A) Can I _____ this radio to your store?
6. (B) Yes, bring it back. We'll _____ your money.
7. If you want to bring back that jacket and exchange it for a new one, you must have a _____.
8. I bought this lamp yesterday, but there's a problem with it. Can I _____ it for a new one?
9. These shoes don't fit me. They're too small. They're the _____.
10. That TV comes with a two-year _____. The store will pay to fix any problems during that time.
11. The picture on the box shows blue shoes, but inside the shoes are red. They're the _____.
12. The TV I bought last year doesn't work now but the store said it will pay to _____ it.
13. Don't wash your new blue T-shirt with your white shirts. They might _____.
14. That pen costs \$15.99. It's too _____.
15. Did you break a dish on the way back home? One of them is _____.

WORD BANK

Shopping Problems

Aim Supplementary vocabulary building

Level Intermediate

Time Approximately 15 – 20 minutes

ANSWER KEY

My Notes

1. doesn't work
2. missing
3. shrink
4. hole
5. return
6. refund
7. receipt
8. exchange
9. wrong size
10. warranty
11. wrong color
12. repair
13. change color
14. expensive
15. broken