QUIZ: TELEPHONE

Answer these fourteen questions to score your vocabulary knowledge.

1. What does it mean if someone says, “The line is busy?”
   a) the phone is broken
   b) the phone has been disconnected
   c) someone called the wrong number
   d) someone is using the phone

2. Which of the following words best describes a ‘caller’?
   a) person
   b) place
   c) machine
   d) money

3. What do you do if you make a ‘collect call’?
   a) leave a message
   b) re-dial and call again
   c) ask someone to pay for the call
   d) read a text message

4. Which of the following things can a person ‘dial’?
   a) a phone line
   b) a phone call
   c) a phone number
   d) a phone book

5. Which of the following words best describes a ‘dial tone’?
   a) sound
   b) number
   c) person
   d) place

6. When do most people ‘hang up’ the phone?
   a) before they make a phone call
   b) after they finish talking on the phone
   c) when they are talking on the phone
   d) when they answer the phone

7. Which of the following things do you have to do when you are ‘on hold’?
   a) Pay money.
   b) Wait.
   c) Make an local call.
   d) Say “Hello.”

8. Which of the following things does an ‘operator’ usually do?
   a) make telephone calls
   b) sell telephones
   c) help people make phone calls
   d) fix telephones

9. In which of the following places can you find a ‘phone booth’?
   a) in a phone book
   b) at home
   c) in an office
   d) outside

10. Which of the following things should you ‘recharge’?
    a) a mobile phone
    b) a prank call
    c) a missed call
    d) all of the above

11. Which of the following things should you do when a phone ‘rings’?
    a) pick up the phone
    b) re-dial
    c) hold the line
    d) hang up

12. Which of the following things can a ‘telemarketer’ do?
    a) make a long distance call
    b) ask you if you want to buy something
    c) help you find a phone number
    d) help you buy a cell phone

13. Which of the following things can you do with a ‘text message’?
    a) read it
    b) listen to it
    c) speak to it
    d) all of the above

14. Which of the following things can you find in the ‘yellow pages’?
    a) home phone numbers
    b) company phone numbers
    c) messages
    d) unlisted numbers

13 – 14 = Excellent
11 – 12 = Good
9 – 10 = Study More!
**VOCABULARY QUIZ**

**Aims**  Vocabulary practice; self-assessment, or formal assessment  
**Level**  Intermediate to Advanced  
**Time**  Approximately 10 minutes

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<th><strong>ANSWER KEY</strong></th>
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**Grades as percentages**

- 14 / 14 = 100 %
- 13 / 14 = 93%
- 12 / 14 = 86%
- 11 / 14 = 79%
- 10 / 14 = 71%
- 9 / 14 = 64%
- 8 / 14 = 57%
- 7 / 14 = 50%
- 6 / 14 = 43%
- 5 / 14 = 36%
- 4 / 14 = 29%
- 3 / 14 = 21%
- 2 / 14 = 14%
- 1 / 14 = 7%
- 0 / 14 = 0 %

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