

NAME: _____

DATE: _____

QUIZ: TELEPHONE

- Answer these fourteen questions to score your vocabulary knowledge.

- 1. What does it mean if someone says, "The line is *busy*?"**
 - a) the phone is broken
 - b) the phone has been disconnected
 - c) someone called the wrong number
 - d) someone is using the phone
- 2. Which of the following words best describes a '*caller*'?**
 - a) person
 - b) place
 - c) machine
 - d) money
- 3. What do you do if you make a '*collect call*'?**
 - a) leave a message
 - b) re-dial and call again
 - c) ask someone to pay for the call
 - d) read a text message
- 4. Which of the following things can a person '*dial*'?**
 - a) a phone line
 - b) a phone call
 - c) a phone number
 - d) a phone book
- 5. Which of the following words best describes a '*dial tone*'?**
 - a) sound
 - b) number
 - c) person
 - d) place
- 6. When do most people '*hang up*' the phone?**
 - a) before they make a phone call
 - b) after they finish talking on the phone
 - c) when they are talking on the phone
 - d) when they answer the phone
- 7. Which of the following things do you have to do when you are '*on hold*'?**
 - a) Pay money.
 - b) Wait.
 - c) Make an local call.
 - d) Say "Hello."
- 8. Which of the following things does an '*operator*' usually do?**
 - a) make telephone calls
 - b) sell telephones
 - c) help people make phone calls
 - d) fix telephones
- 9. In which of the following places can you find a '*phone booth*'?**
 - a) in a phone book
 - b) at home
 - c) in an office
 - d) outside
- 10. Which of the following things should you '*recharge*'?**
 - a) a mobile phone
 - b) a prank call
 - c) a missed call
 - d) all of the above
- 11. Which of the following things should you do when a phone '*rings*'?**
 - a) pick up the phone
 - b) re-dial
 - c) hold the line
 - d) hang up
- 12. Which of the following things can a '*telemarketer*' do?**
 - a) make a long distance call
 - b) ask you if you want to buy something
 - c) help you find a phone number
 - d) help you buy a cell phone
- 13. Which of the following things can you do with a '*text message*'?**
 - a) read it
 - b) listen to it
 - c) speak to it
 - d) all of the above
- 14. Which of the following things can you find in the '*yellow pages*'?**
 - a) home phone numbers
 - b) company phone numbers
 - c) messages
 - d) unlisted numbers

13 – 14 = Excellent

11 – 12 = Good

9 – 10 = Study More!

VOCABULARY QUIZ

Telephone

Aims Vocabulary practice; self-assessment, or formal assessment

Level Intermediate to Advanced

Time Approximately 10 minutes

ANSWER KEY

My Notes

- | | |
|------|-------|
| 1. D | 8. C |
| 2. A | 9. D |
| 3. C | 10. A |
| 4. C | 11. A |
| 5. A | 12. B |
| 6. B | 13. A |
| 7. B | 14. B |

Grades as percentages

- 14 / 14 = 100 %
- 13 / 14 = 93
- 12 / 14 = 86
- 11 / 14 = 79
- 10 / 14 = 71
- 9 / 14 = 64
- 8 / 14 = 57
- 7 / 14 = 50
- 6 / 14 = 43
- 5 / 14 = 36
- 4 / 14 = 29
- 3 / 14 = 21
- 2 / 14 = 14
- 1 / 14 = 7
- 0 / 14 = 0 %